

Signature Pad Documentation

Settings

The screenshot shows the 'Settings' screen of the mobile application. The top status bar indicates 'No SIM', '11:19', and '100%' battery. The app header is dark blue with a menu icon, the title 'Settings', and a 'Save' button. The settings are as follows:

- App ID:** 18943|40740
- Company:** Platypus Products
- Branch:** MANCHESTER
- Username:** CHLOE
- Web Services URL:** http://192.168.10.78/
- Timeout (seconds):** 20
- Order Sync Time (seconds):** 0
- Keep Screen Alive:**

At the bottom of the settings list are three buttons: 'Test Web Services', 'Test MACE Connection', and 'Wipe App'. The bottom navigation bar contains three icons: 'Settings' (gear), 'Defaults' (wrench and screwdriver), and 'User Links' (person icon).

On first set-up, you will be asked for the following details:

Username – User ID for the device

Web Services URL – The webservice URL required to connect to MACE

Timeout (seconds) – The delay that will occur before an error is displayed while trying to connect to MACE

Order Sync Time (seconds) – The time in which the app will automatically poll for signatures ('0' will disable automatic polling)

Keep Screen Alive – Prevent screen display from going into sleep mode

Press **Save** and then complete the additional settings:

App ID – This will be generated automatically

Company – The company to connect to in MACE

Branch – The branch to collect signatures for

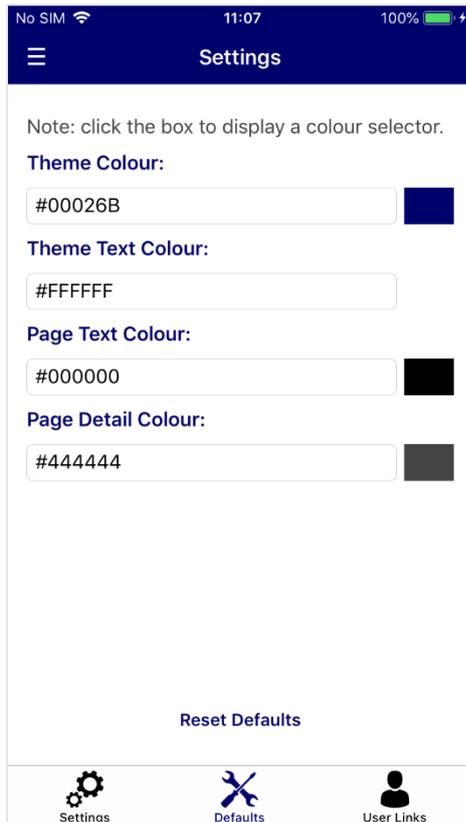
Additional options include:

Test Web Services – Test the device connection to web services

Test Mace Connection – Test the device connection to MACE

Wipe App – Clear device data and restore to default settings

Defaults



The Defaults page can be used to change application colours.

Theme Colour – Main colour for the application

Theme Text Colour – Used for text headings and titles

Page Text Colour – Application Background colour

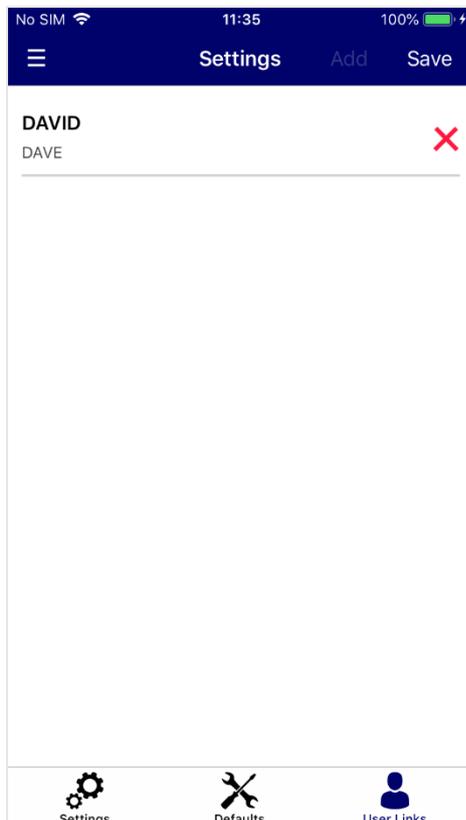
Page Detail Colour – Used for page text

Reset Defaults – Set colours to the default application colour scheme

There are multiple colour options, with the ability to enter colour names such as 'red', or type in a colour's hexadecimal code. Colours on this screen will be saved automatically.

Alternatively, clicking the box next to the textbox will open a detailed colour selection screen. Click **Save** on this screen to save your colour selection.

User Links



The User Links page is used to tell the application what Network Client users to link with.

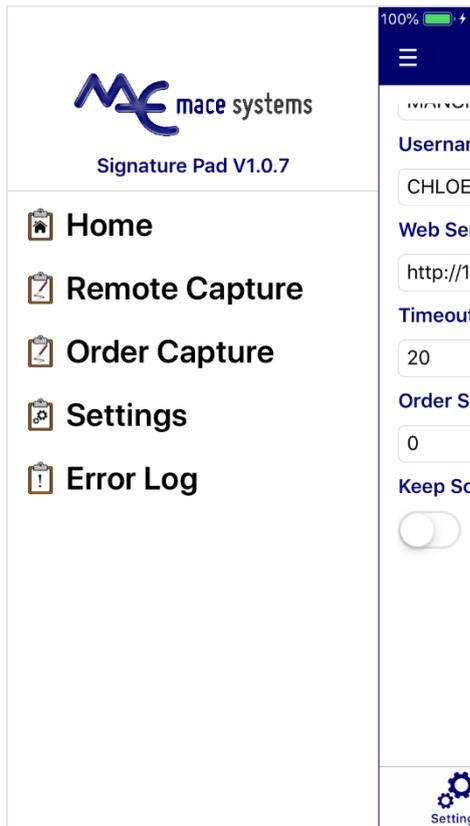
For example, if a user is signed in as 'DAVID' in Network Client, the user 'DAVID' needs to be added to the user list.

Add – Displays the list of MACE user profiles

Cross – Remove a linked user

Save – Saves any changes made to the user list

Navigation



To navigate, either slide the screen to the right, or press the three dashed lines.

To select a page, tap on the required menu option.

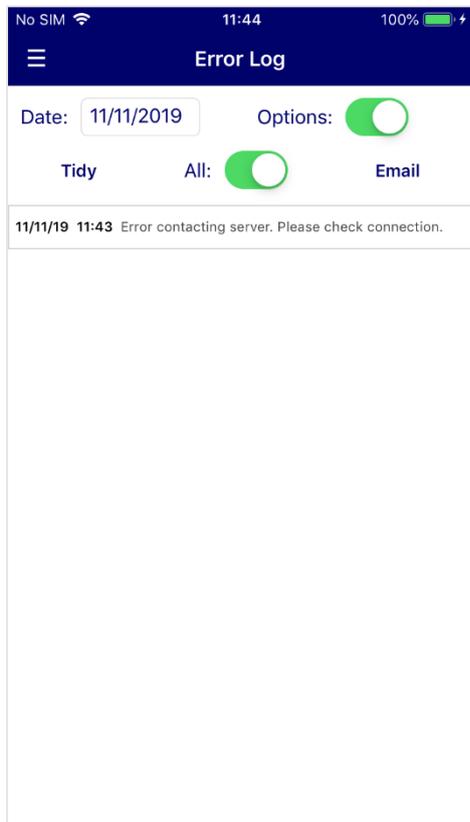
To capture a new signature, tap **Remote Capture**.

To select an order to collect a signature for, tap **Order Capture**.

To change settings, select the **Settings** option.

To view past error messages, tap **Error Log**.

Error Log



Date – List error messages on a set date

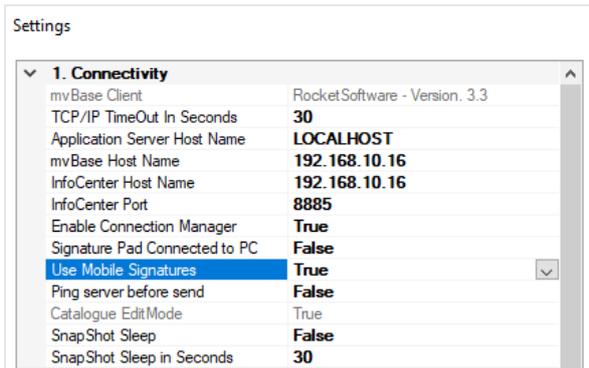
Options – Display options bar

Tidy – Clear error messages older than 60 days old

All – View all messages regardless of set date

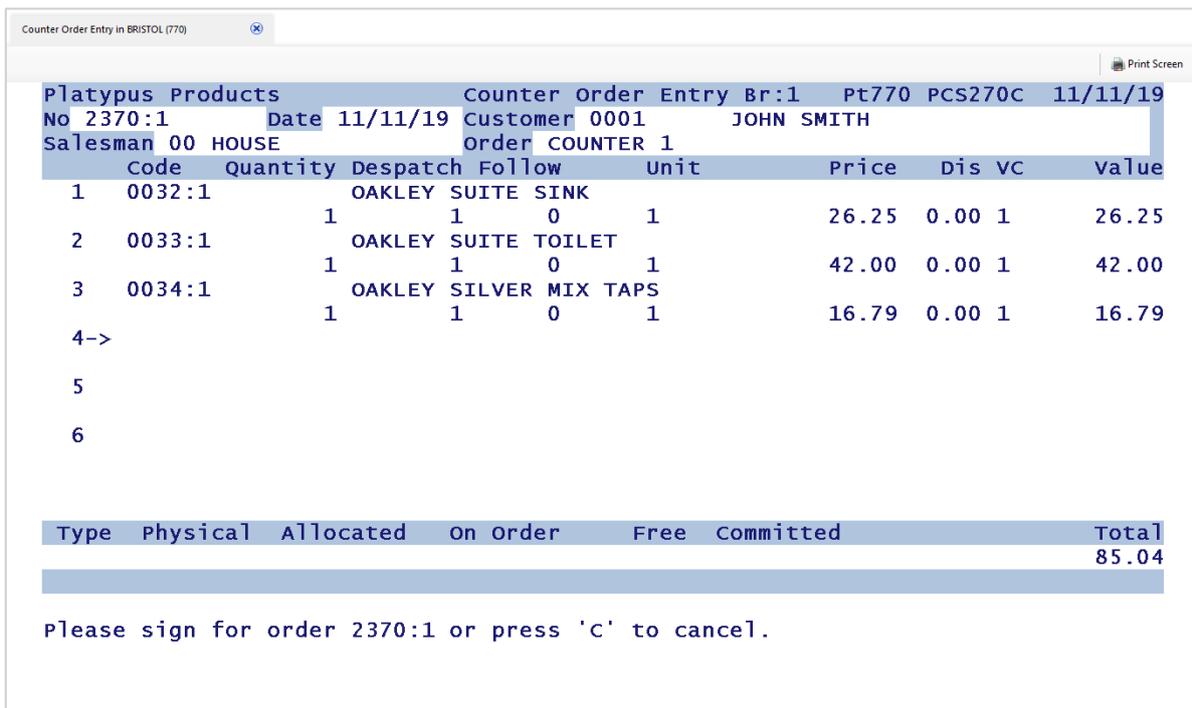
Email – Email error log to MACE Support

Network Client

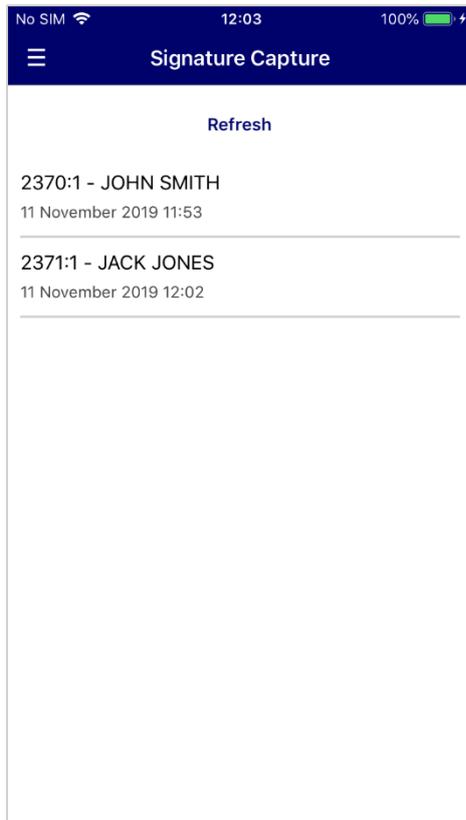


In the Network Client settings, the field 'Use Mobile Signatures' must be set to 'True'.

After accepting an order with 'Use Mobile Signatures' enabled, you will be prompted to sign for the order.



Remote Capture



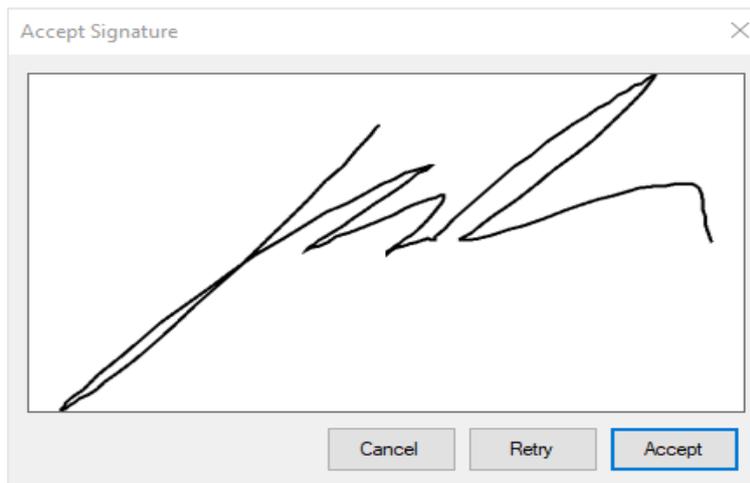
Upon selecting 'Remote Capture' from the main menu, the Signature Capture page will be displayed. If automatic polling is enabled, the document list will be refreshed at the assigned poll rate.

If there is only the one order to sign for, the app will automatically select that document for signing.

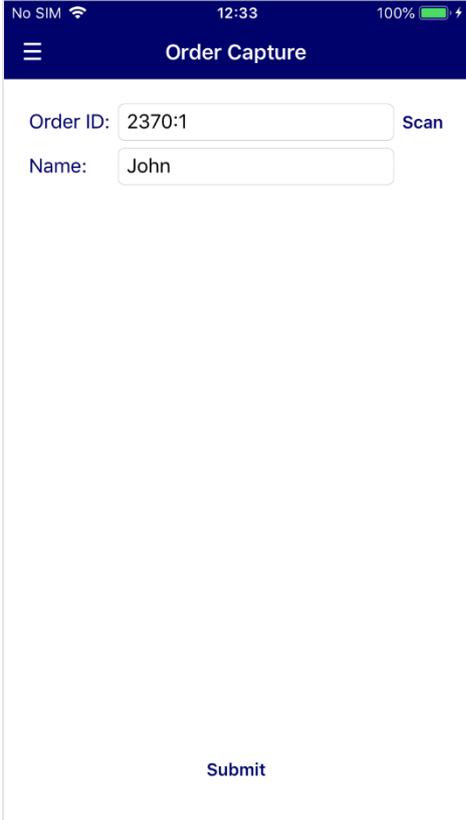
Tap an order to sign for it.

After selecting an order, the Signature Collection page will be displayed.

Press **Submit** to submit the signature to MACE/Network Client. The signature will be displayed within Network Client, with the options to **Accept**, **Retry** or **Cancel** the signature.



Order Capture



The screenshot shows a mobile application interface for 'Order Capture'. At the top, there is a status bar with 'No SIM', signal strength, time '12:33', and '100%' battery. Below the status bar is a dark blue header with a hamburger menu icon on the left and the text 'Order Capture' in the center. The main content area is white and contains two input fields: 'Order ID:' with the value '2370:1' and a 'Scan' button to its right, and 'Name:' with the value 'John'. At the bottom center of the screen is a 'Submit' button.

Selecting **Order Capture** from the main menu will display the Order Capture page, which allows manual entry of an order number to capture a signature for.

Scan – Scan the order number from a barcode

Name – Name to put against the signature

Submit – Sign for the order