Mobile Sales Orders Documentation

Settings

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≡	Settings	Save
App ID:		
18937 54547		
Company:		
Platypus Prod	ucts	
Branch:		
BRISTOL		
Username:		
CHLOE		
Web Services	URL:	
http://192.168	.10.78/	
Timeout (seco	nds):	
20		
	Test Web Services	
Те	est Mace Connection	
	Wipe App	
Settings	Defaults	Parameters

On first set-up, you will be asked for the following details:

Username – User ID for the device.

Web Services URL – The webservices URL required to connect to MACE.

Timeout (seconds) – The delay that will occur before an error is displayed while trying to connect to MACE.

Press **Save** and then complete the additional settings:

App ID – This will be generated automatically

Company – The company to connect to in MACE

Branch – The branch to raise mobile orders for

Additional options include:

Test Web Services – Test the device connection to web services

Test Mace Connection – Test the device connection to MACE

Wipe App – Clear device data and restore to default settings

Defaults

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Ξ	Settings	
Note: click the	box to display a co	lour selector.
Theme Colour		
Default		
Theme Text Co	lour:	
Default		
Page Text Colo	ur:	
Default		
Page Detail Co	lour:	
Default		
	Reset Defaults	
	neset benuns	
o.	X	X
Settings	Defaults	Parameters

Parameters



The Defaults page can be used to change application colours.

Theme Colour – Main colour for the application

Theme Text Colour – Used for text headings and titles

Page Text Colour – Application Background colour

Page Detail Colour – Used for page text

Reset Defaults – Set colours to the default application colour scheme

There are multiple colour options, with the ability to enter colour names such as 'red', or type in a colour's hexadecimal code. Colours on this screen will be saved automatically.

Alternatively, clicking the box next to the textbox will open a detailed colour selection screen. Click **Save** on this screen to save your colour selection.

The settings in this page are application global.

Restrict Below Min Profit – Restrict the order to minimum profit values

Allow Price Amendment – Allow user to change prices within the application

Change Password – Set a password to access this page and change parameter settings.

Save – Save any changes made to the parameters

Navigation



To navigate, either slide the screen to the right, or press the three dashed lines.

To select a page, tap on the required menu option.

To create a new mobile order, tap New Order.

To select an existing mobile order, tap **Order Selection**.

To change settings, select the **Settings** option.

To view past error messages, tap Error Log.

Error Log

No SIM 🗢	15:30	100% 💷 ʻ ʻ
≡	Error Log	
Date: 05/	11/2019 Options:	
Tidy	All:	Email
05/11/19 15:29	Object reference not set to an inst	ance of an object
05/11/19 15:28	Error contacting server. Please ch	eck connection.
05/11/19 15:28	Object reference not set to an inst	ance of an object
05/11/19 15:28	Error contacting server. Please ch	eck connection.
05/11/19 15:28	Object reference not set to an inst	ance of an object
05/11/19 15:28	Error contacting server. Please ch	eck connection.
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05/11/19 15:28	Error contacting server. Please ch	eck connection.
05/11/19 15:28	Object reference not set to an inst	ance of an object
05/11/19 15:28	Error contacting server. Please ch	eck connection.

Date – List error messages on a set date

Options - Display options bar

Tidy – Clear error messages older than 60 days old

All – View all messages regardless of set date

Email – Email error log to MACE Support

Order Entry

No SIM 奈	11:11	95% 💭
≡	Order Entry	Options
Order: Nev	v (07/11/19)	
Order Ref:	Counter	
Customer:	0001	
Salesman:	00 HOUSE	
FRE		Add
0007:1	SINK	£58.79 for 1
	Total: £58.79	

Product Page

No SIM 🗢	11:12	94%
〈 Back	0007:1	Save
Description:		
WHITE MARBL	E SINK	
Quantity:		
1		
Price Per 1:	Discour	nt:
60	0.00	
	Total: 60.00	
Physical	On-Order	Allocated
46	20	50
Free	С	ommitted
1		45

Order – The order ID. This will be generated when the order is saved

Order Ref - Customer order reference

Customer – The customer ID. Customers can be selected by ID, name and sort key

Salesman – Salesman ID. This is populated automatically by the customer default but can be changed

FRE – Add a line of text to the order

Add – Add a product to the order. Products can be searched for by ID, name and sort key, with their default price pulled in automatically. Product quantity can be adjusted with the -/+ buttons. Slide line to the right to delete the product or tap the product line to display the Product page.

Total – Total value of order

Options – Save the order or delete the order and return to the home screen

Description – Product description

Quantity – Adjust the line product quantity

Price Per 1 - Price value for a single unit

Discount - Total product line discount

Total – Total goods value for this line

Save – Save the pricing amendments

The Product page also displays the current stock balances for the product.

Mobile Order Selection

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Ξ	Order Selection	Refresh
0001		
Order: 1 (05 D	December 2018) TH	
Order: 5 (17 C	october 2019) TH	
Order: 6 (07 M 0001 - JOHN SM	lovember 2019) TH	

Customer ID - Search for orders by customer ID

Refresh - Refresh the list of orders

Tap an order to display the order details within the Order Entry page

Order Entry – Existing Orders



Existing orders opened through Order Selection will have additional features under the **Options** button.

Save – Save the changes to the order

Delete – Delete the order

Back – Return to the Home page

Counter Order Entry

At the Order Number field in Counter Order Entry, type 'M'. A list of mobile orders will be displayed, which can be selected to convert to a MACE sales order.

latypus No M	Produ	ucts Date		Cour Cust	nter Ord tomer	er Entr	y Br:1	Pt770	PCS27	7 0 C	07/11/
Nobile	ondon	Coloctio									
Mobile	тр	Date	л Си	stomer	salesma	n o	order Ref				
1->	4	23/09/19	00	04	00	с С	ounter				
2	5	17/10/19	00	01	01	S	howroom				
3	6	07/11/19	00	01	00	C	ounter				
Droce '	11 6 / 1	Stanna (1811	evt/'	P'revio	ous page	/'s'ele	ct/Number	r or R	ETURN		
riess i	0 p7 i	JOWN/N									
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ter Order Entry in BRIS	τοι (770) Produ 1	⊗ Icts Date 2	23/09/	Cour 19 Cust	nter Ord	er Entr 04	y Br:1 JACK JOI	Pt770 NES	PCS27	70с	• Print 07/11/
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Unlock Mobile Orders

If a mobile order is locked by the system but not currently in use on a device, the order can be unlocked through the Unlock Mobile Orders process. This can be found under the **Other | System Security** menu options.

At the Order ID prompt, enter the mobile order ID or press '#' to display a list of locked mobile orders. When an order is selected, hit 'Y' to unlock the order.

Unlock Mobile Orders in BRISTOL (770)	8		
			🚔 Print Screen
	Unlock Mobile Orders	P14763	07/11/19
Order ID	Mobile Order Selection :- ID Date Time User 1-> 5 07/11/19 12:20 CHLOE		
Press 'U'p/'D	'own/'N'ext/'P'revious page/'S'elect/Number o	r RETURN	
Unlock Mobile Orders in BRISTOL (770)	8		
			📄 Print Screen
	Unlock Mobile Orders	P14763	07/11/19
Order ID	5 Locked by: 18938 52721 (CHLOE) Locked Date: 07 NOV 2019 Locked Time: 12:20		
The lock on th	is mobile order will be removed. Continue (Y/	N/E)	